

Operation Guide for FOTRIC 320 App Upgrade

Notes:

The purpose of this document is to guide FOTRIC distributors or end-users on how to upgrade the software version of the FOTRIC 320 series.

The App update is not necessary unless regarding customized requirements or critical bugs fixed.

FOTRIC 320 Upgrade Procedures

Step 1:

Turn on the thermal imager, and check the device's App version. You can find it in "Settings"->"Device Set"->"About" ->"Software Version".



About	
Model	Fotric 326M-L25
Serial Number	0202005211
Software Version	V2.7.0
System Version	5.0.7.15
Operation System Version	1.0.0.23

And go to "<https://www.fotric.com/support-fotric320>" to check if the software matches the latest version. As shown below.

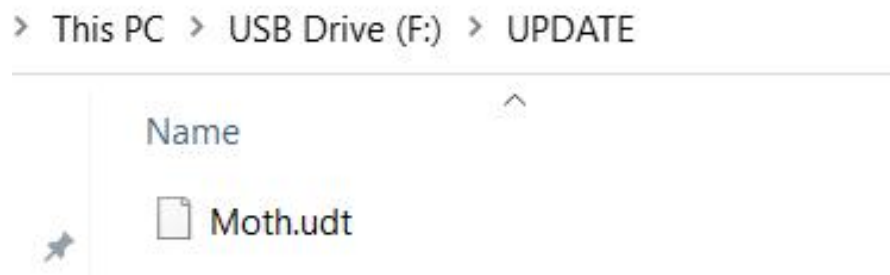


App (Updated on Feb.10, 2023)

[Raw File: 320 APP V2.7.0.2007767](#) Download

Step 2:

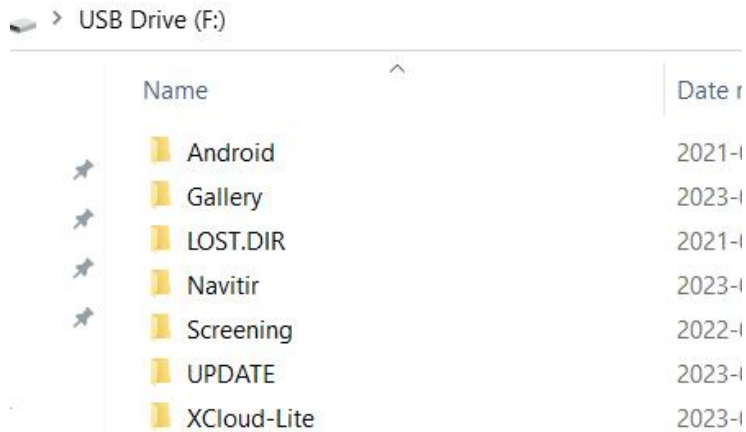
If the thermal imager does not have the latest version,
Download the latest file (.udt file) And rename the file to
“Moth”



After downloaded, connect the Thermal imager to the computer via the Type-C USB cable; or plug the imager’s SD card into the computer using an SD card reader, or use Wi-Fi FTP.

Step 3:

Check if there is an “UPDATE” folder already existed in the SD card. If this folder does not exist yet, please create one. As shown below.



Step4:

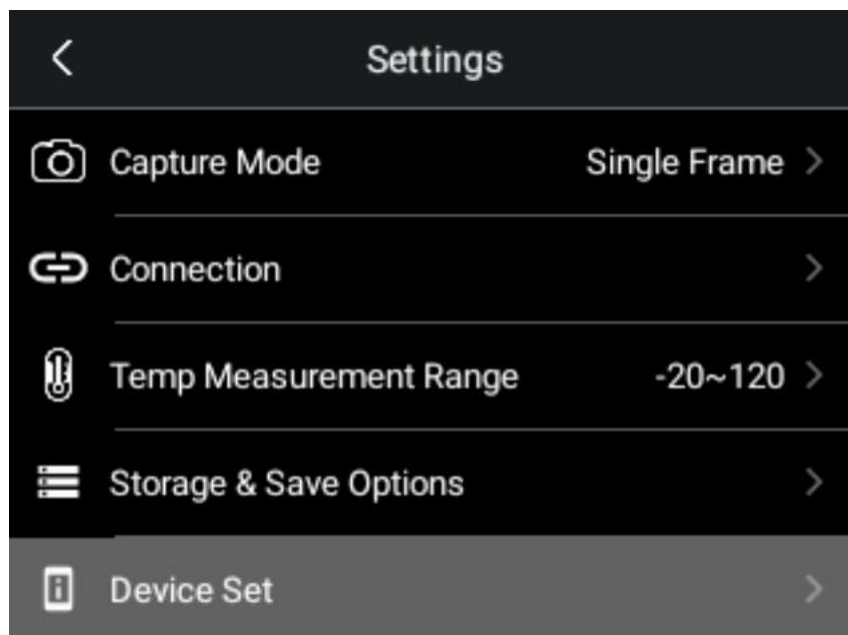
In the “UPDATE” folder,

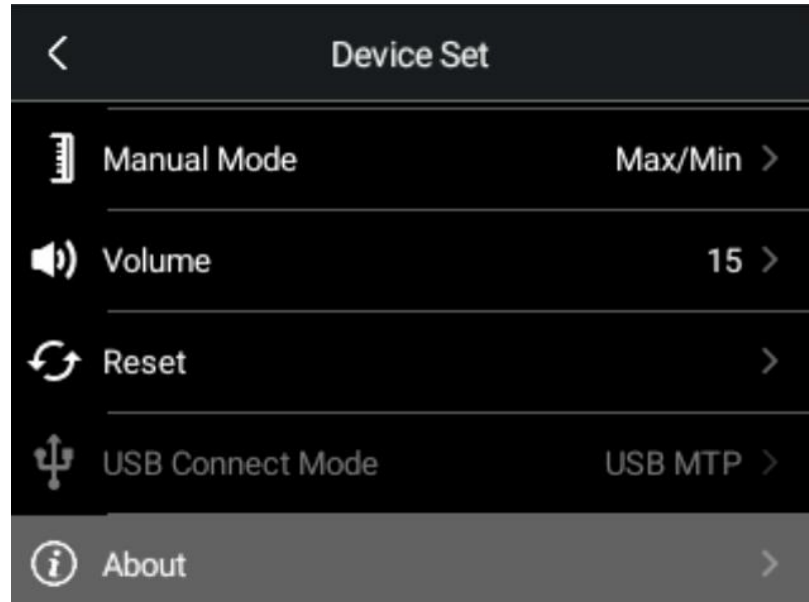
“Replace” the original “Moth.udt” file with the latest one

Afterwards, safely eject the SD card from the PC, and insert it back to the thermal imager.

Step 5:

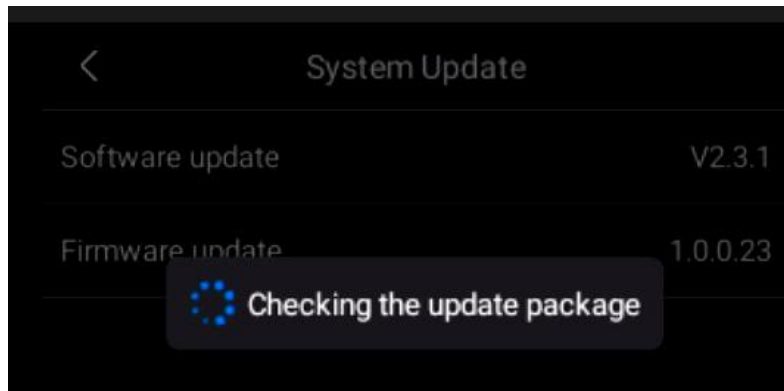
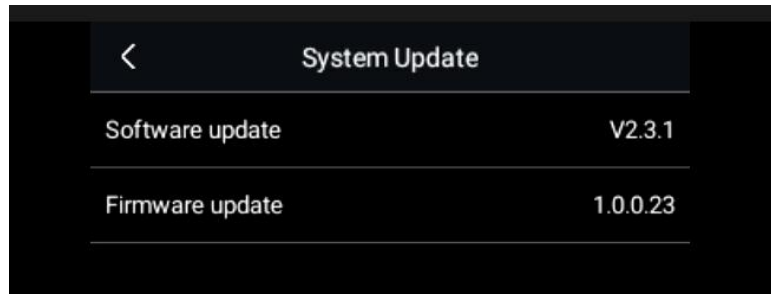
Tap on the thermal imager's screen, and go to
"Settings"- "Device Set" -"About" -" System Update"





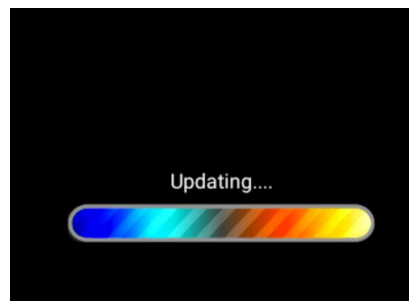
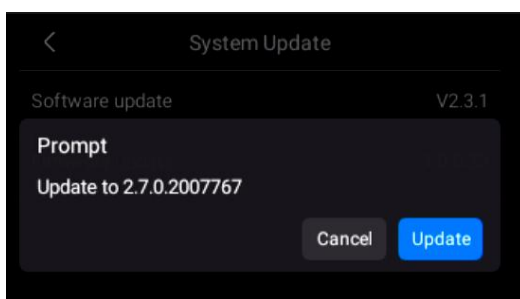
Step 6:

Click “System Update”- “Software update”



Step 7:

Confirm upgrade by selecting the blue-button “Update” to upgrade to the latest software version.



Step 8:

As the FOTRIC 320 camera's display is back to Main Menu, you can recheck the software version from the "About" – "Software Version".

If the software version display is identical to the newest version, the upgrade is successful.

Now please kindly check if the 320 camera is functioning well after the upgrade.

FAQs:

1) Q:

What do I do if the app upgrade fails?

A:

Please first check your current app version. Then contact your local Fotric distributor or send an email to Support@fotric.com

2) Q:

What do I do if the newly upgraded system is not functioning well?

A:

Please first try to reboot your thermal imager. If the problem persists, please contact your local Fotric distributor or send an email to Support@fotric.com