

Operation Guide for FOTRIC 340 App Upgrade

Notes:

The purpose of this document is to guide FOTRIC distributors or end-users on how to update the 340 thermal camera App.

The App update is not necessary unless regarding customized requirements or critical bugs fixed.

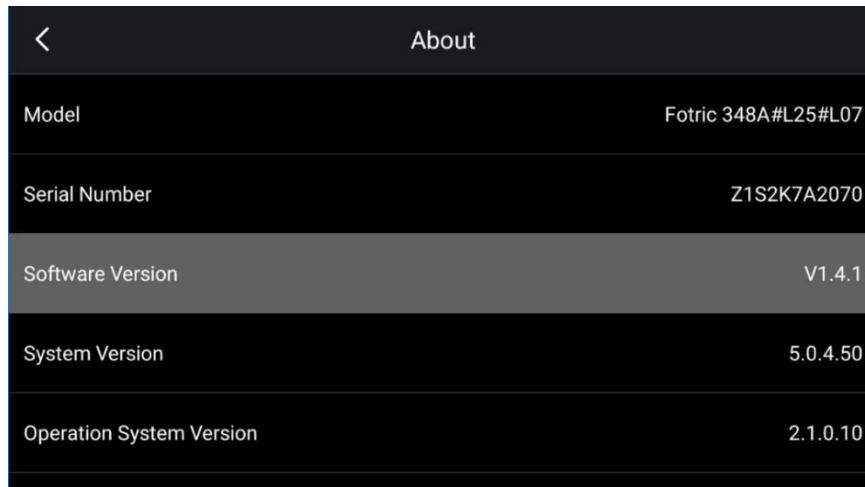
FOTRIC 340 Update Procedures

Step 1:

Turn on the thermal imager, and check your device app's version. You can find it in

“Settings”-“Device Set”-“About” - “Software Version”.

Please tap on the words, tap the “Software Version” , to see the full version numbers.



About	
Model	Fotric 348A#L25#L07
Serial Number	Z1S2K7A2070
Software Version	V1.4.1
System Version	5.0.4.50
Operation System Version	2.1.0.10

And go to “<https://www.fotric.com/support-fotric340>” to check if the software matches the latest version. As shown below.

App (Updated on Feb.10, 2023)

[Raw File: 340 APP V2.11.0.2012552](#)

[Download](#)

Step 2:

If the thermal imager does not have the latest version,
Download the latest file (.udt file) And rename the file to
“Falcon”

As shown below.



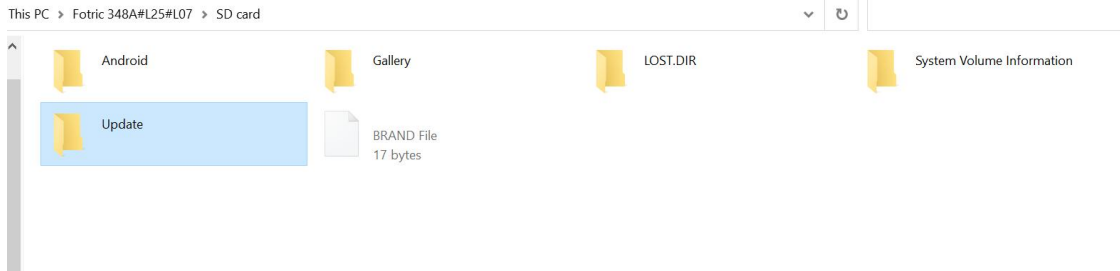
Step 3:

After downloaded, connect the Thermal imager to the
computer via the Type-C USB cable; or plug the imager’s SD
card into the computer using an SD card reader, or use Wi-
Fi FTP.

Step 4:

Replace the new “Falcon.udt” file into the SD card’s main folder- the “Update” folder. As shown below:

If this folder does not exist, please create one.

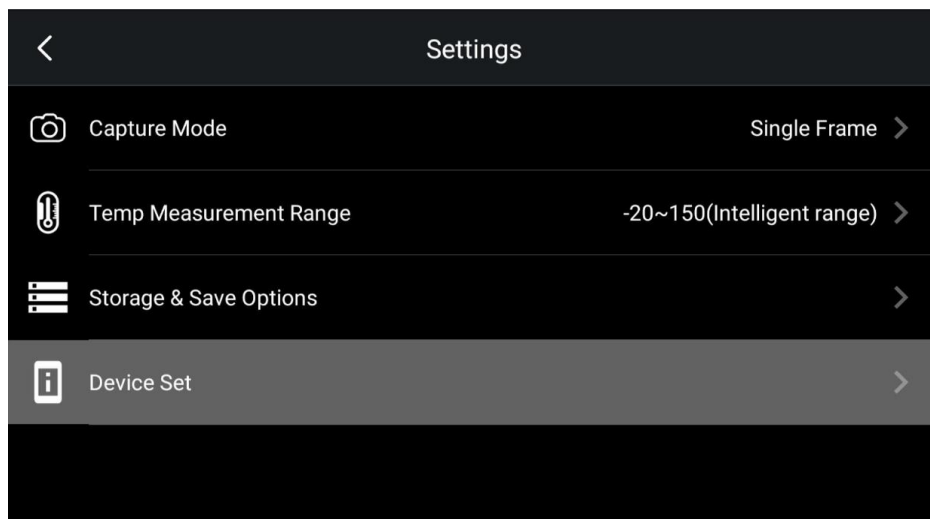


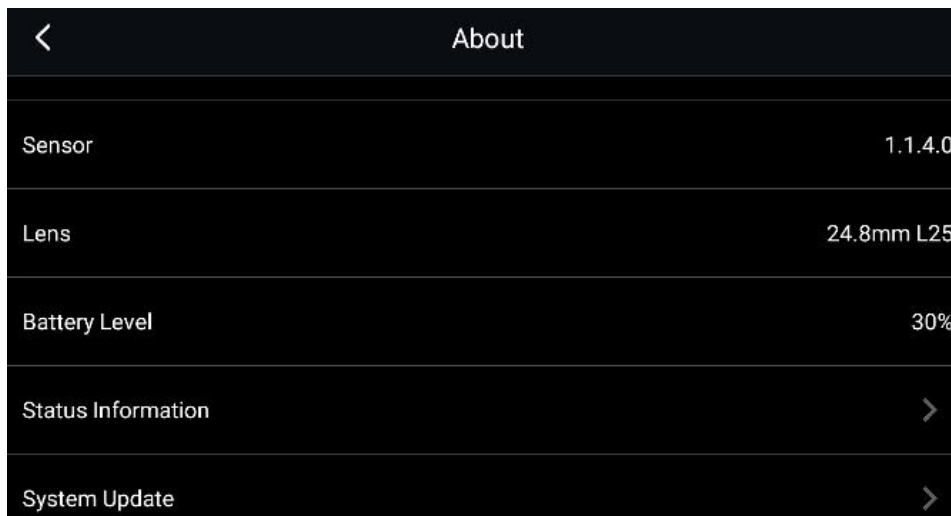
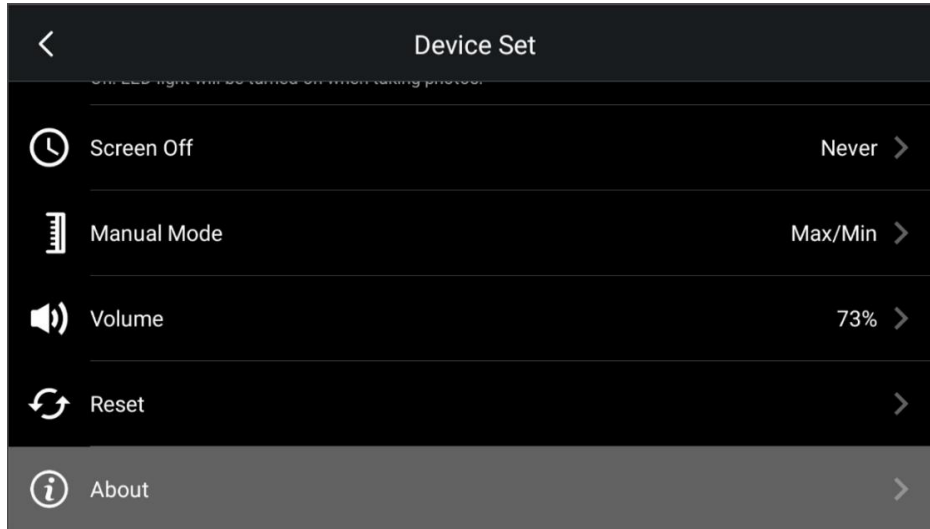
Afterwards, if needed, safely eject the SD card and place it back to the thermal imager.

Step 5:

Tap on the thermal imager’s screen, open

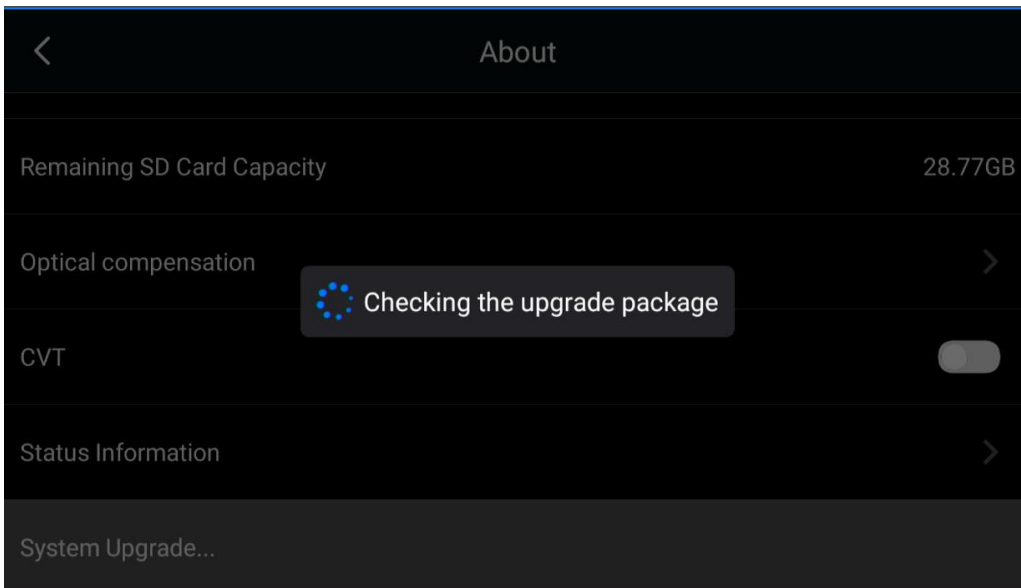
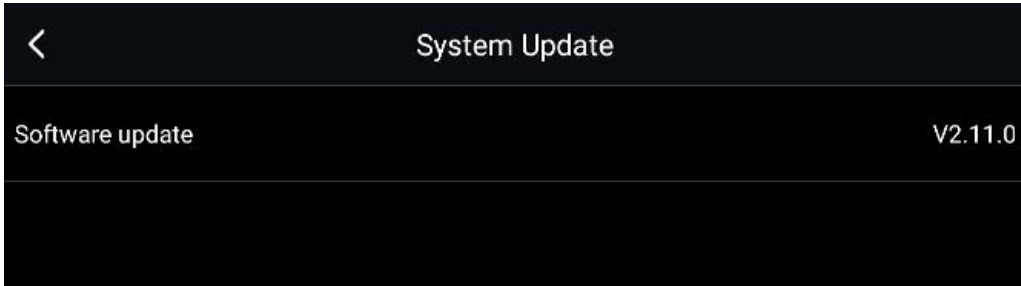
“System menu”-“Settings”- “Device Set” -“About” -“ System Update”





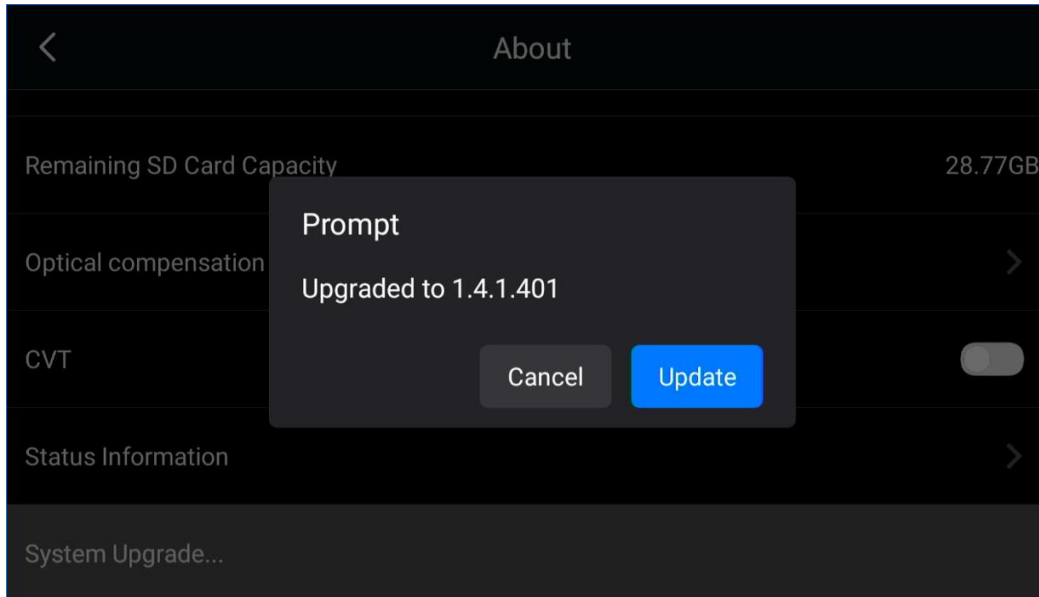
Step 6:

Click “System Update”- “Software update”



Step 7:

Click “Update” to update to the latest software version.



Step 8:

As the FOTRIC 340 camera's display is back to Main Menu, you can recheck the software version from

“About” – “Software Version”.

If the software version display is identical to the newest version, this update is successful.

Now please kindly check if the 340 camera is functioning well after the update.

FAQs:

1) Q:

What do I do if the app upgrade fails?

A:

Please first check your current app version. Then contact your local Fotric distributor or send an email to

Support@fotric.com

2) Q:

What do I do if the newly upgraded system is not functioning well?

A:

Please first try to reboot your thermal imager.

If the problem persists, please contact your local Fotric distributor or send an email to Support@fotric.com